



Parent Notifications in SchoolConnect

There are three ways you can receive notifications:

- Text (Must have your cell phone number in your account to receive these)
- Email
- In-App Notifications (Must have the app downloaded to receive these)

There are three kinds of notifications:

- Instant: Selecting this means you will receive the notification for a post, direct message, auto-notice, smart alert, etc. immediately.
- Off: Selecting this means you will not receive any notifications for posts, direct messages, auto-notices, smart alerts, etc. This is not recommended. You will be able to see the post upon logging in.
- Digest (Recommended): Selecting this means you will receive the notification for a direct message, auto-notice, smart alert, etc. immediately. Posts will be one notification at around 6pm including all posts for that day.

You can change the setting for each mode of communication. For instance, if you want an instant app notification, and want an email digest each day, but do not want anything via text, you will set app notifications to instant, text to off, and email to digest. To change your notification settings, please navigate to your settings, and select “notification settings.”

Opting out of behavior notifications means you will not be alerted when your student has a positive behavior experience.

You can opt back into notifications at any time by texting **START to 66458.**

Type of Communication	Notification Frequency	Notification Type	Can I opt in/opt out?
Post	Instant, Off, Digest	Email, Text, In App	Yes
Direct Message	Instant, Off	Email, Text, In App	Yes
Attendance	Daily	Email and Text	No
Behavior	Daily, Off	Email and Text	Yes
Alerts	Instant, Off	Email, Text, Phone, In App	Yes